

# **30-minute Private Music Lessons**

Currently, private one-on-one lessons are available for voice and piano. Lessons are 30 minutes in length, held weekly, and are scheduled based on the availability of the instructor. Lessons are given in the Overlook on the second floor of the West Side Y. This instruction area is monitored by video surveillance. Parents/guardians are welcome, and highly encouraged, to attend lessons, however other guests and spectators are discouraged so as to not cause any distractions for the student during their lesson.

Youth and adults are welcome to enroll in lessons. Starting ages and skill levels are as follows:

- Piano | Age 5 | Beginners only
- Voice | Age 8 | All skill levels

All students enrolled in piano lessons must own, rent, or have access to an acoustic or digital piano (preferred to have at least 76 keys with weighted action).

## **Tuition:**

Members: \$78 | Non-members: \$156

- Automatic monthly payments will be debited on the 1st of each month from the primary payment method associated with your YMCA account. If a payment method is not on-file, one must be provided. Declined/unsuccessful payments must be resolved within two (2) business days, otherwise lessons will be postponed/terminated until the balance due is paid in full. Greater Green Bay YMCA reserves the right to give the student's timeslot away to other potential students if a balance due is not paid the 10th of the month.
- Lesson books and material are an additional cost and will be made available for purchase as needed at the member services desk.
- Your tuition payment reserves your lesson time slot and guarantees that the YMCA music instructor will be prepared and present to teach each week.
- No discounts may be applied to the tuition fee.
- To discontinue lessons and avoid being charged for the next month of lessons, please notify Terry Brennan by the 20<sup>th</sup> of the preceding month at terry.brennan@greenbayymca.org or 920.436.9656

Lessons will not be scheduled during the following dates, and tuition credits/adjustments will not be given:

- May 29, 2023
- June 7-9, 2023 (Facility Maintenance)
- July 2-9, 2023

- September 3-10, 2023
- November 19-26, 2023
- December 24, 2023-January 1, 2024

### What does my tuition pay for:

- The instructor's time spent with the student and preparing for the weekly lesson.
- The instructor's experience, training, and continuing education to keep current on methods and techniques.
- Studio materials and supplies
- Equipment maintenance
- Facility overhead and operations

## Missed Lessons:

There are no refunds, credits, or make-ups given if a student is unable to attend a scheduled weekly lesson. Since specific times are set aside for specific students, a student who does not attend a lesson will simply miss the benefit of that lesson. The instructor will then use that time to plan for the student's progress, locate materials, etc., or the instructor may provide additional "homework" for the student to do on their own in the time between lessons. Make-up lessons will only be offered if the instructor cannot teach a scheduled lesson. If a make-up cannot be scheduled based on the availability provided by the instructor, a credit in the amount of \$18 per lesson will be applied to your YMCA account. Credits/refunds will not be issued for lessons cancelled due to weather.

#### Illness:

Ill students should not come to music lessons, and you should notify your instructor before your scheduled lesson time. The instructor reserves the right to send a student home if they arrive sick. If students are only mildly ill, a virtual lesson may be held as an alternative. Makeup lessons, credits or refunds are not available for lessons missed due to student illness.

## Virtual Lesson:

Skype, FaceTime, Google Hangouts, or the telephone may be used as an alternative for teaching students who cannot make it to a lesson due to illness, weather, etc.

# **Swap Lessons:**

Students may request to swap lessons with another student if you cannot attend your weekly scheduled lesson time. You may do this on your own with another family or work it out with your instructor. Please request the contact info of other families from your instructor.

Use these rules to assure the swap goes smoothly:

- Your instructor must be informed if you make a swap on your own.
- Arranging a lesson swap through your instructor must be done at least 48 hours before your scheduled lesson time.
- Should 2 people arrive at once for a lesson time, the one whose lesson is normally at that time will receive the lesson.
- No make-up lessons or credit/refund will be given if any confusion arises from the swap process.

#### Performances:

Students may be provided opportunities to perform publicly to showcase their progress. Performances may include YMCA events, playing in the lobby, or an end-of-year recital.

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